



Your submission, [Case number: 151221-000345]

Consumer Financial Protection Bureau <donotreply@consumerfinance.gov> Mon, Dec 21, 2015 at 7:33 AM
Reply-To: Consumer Financial Protection Bureau <donotreply@consumerfinance.gov>
To: bryancanary70@gmail.com

We received your submission from the Congress and will review it as soon as possible to determine if it involves a Federal consumer financial law within our authority.

Depending on what we find, we will:

- Send your complaint to the company for a response; or
- Send your complaint to the appropriate regulator or help you get in touch with your state and local consumer protection office if your complaint is not within our authority; or
- Let you know if we need more information to continue our work.

While we can't give legal advice or represent individuals in legal matters, if you want more help you can contact a private attorney or your local legal aid office for free or low-cost legal resources at www.lsc.gov.

You can register to track the status of your submission at: <https://help.consumerfinance.gov/app/account/complaints/list>.

New CFPB mortgage rules protect borrowers and make it easier for them to get the help they need. Submitting a complaint won't automatically stop or delay foreclosure, but if you're behind on your mortgage, or having a hard time making payments, call us at (855) 411-CFPB (2372). We can help you find a housing counselor in your area who can develop a plan of action for your situation and help you work with your mortgage company. Foreclosure prevention help is free and special assistance may be available to military members or veterans. You can find more information on mortgages at: <http://www.consumerfinance.gov/mortgage/>

Thank you,
Consumer Financial Protection Bureau consumerfinance.gov (855) 411-CFPB (2372)